



INNOVATIVE  ELECTRIC

125 Hillside Avenue • South River, New Jersey 08882 • 732-238-9300 • www.alpinegreen.net
NJ Plumbing License # 5217 Electrical License # 34EB01059600

We know there are many generator dealers and products for your emergency and back-up needs and we thank you for the opportunity to address yours. Be confident that if you accept our proposal, you will be more than satisfied now and for years to come. Alpine has been family-owned and operated for almost 40 years. We have over 40,000 satisfied customers, both residential and commercial and are licensed in heating and plumbing. All of our technicians are fully trained in the latest equipment, service and industry trends.

Enclosed is a Proposal for a Whole House generator for your home as well as some information about the generator operation and our installation procedure.

Generator Facts and Operation

- ✓ The generator needs to be located adjacent to your main electric panel, 18” – 24” from the house.
- ✓ The unit has a definite sound level, which is noticeable during operation.
- ✓ When utility power fails, the generator can be programmed for automatic or manual takeover.
- ✓ When power returns, the generator will disconnect from the house and shut down automatically.
- ✓ A generator requires service and maintenance. Maintenance should include oil change, replacement of oil filter, air filter, and spark plugs. Additionally technician should check voltage and frequency operations, and ensure all electrical connections are clean and tight. **We strongly recommend a Service Agreement to care for your generator and ensure its safety and reliability. Your first year of service is included then an annual plan is \$479 +tax.**
- ✓ The 17KW unit comes with a 16 Circuit Transfer Switch, mounted on a new electrical panel. This panel handles the transfer of power between the utility and the generator. You will choose the circuits that are most important to your home’s operations.
- ✓ **It is very important to test the generator on a regular basis.** This can be done manually or through an automatic program scheduled once per week at the same time.
- ✓ The box has a baked-on paint job, which is very durable, but it should be kept clean and occasionally waxed with an automobile product.

Installation Procedure

Alpine:

1. Complete Proposal and Load Estimate.
2. Complete and process permits. *Homeowner is responsible for pick up and payment of permits.*
3. Complete and submit load sheet to utility company.
4. Verify or change gas meter for capability.
5. Install the gas line and perform a pressure test for the town to inspect.
6. Set unit and complete the electric hookup.
7. After town approval of the pressure test, perform start-up and check system operation.

Customer:

1. Approve and sign Alpine Proposal.
2. Provide copy of your Building Lot Property Survey.
3. Alert Alpine about utility company approval.
4. Once informed by Alpine, pick up and pay for permits and schedule installation.
5. Upon completion, call the township for final inspection.

Please be assured that our Customer Service Support Team is always available to handle any needs or questions you have. You can reach us at 732-238-9300.

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