



# Service Contract Offering

HEATING COOLING PLUMBING GENERATORS

## Preventative Coverage

Recommended for units still under warranty (1-5 years old). Keep equipment ready for the season and running smoothly and efficiently for the long term.

**Includes: Pre-Season Tune Ups, Discounted Parts and Labor (15% off).**

**Air Conditioning Season: \$ 109 + tax**

**Furnace Season: \$ 109 + tax**  
**Boiler \$ 169 + tax; \$249 + tax combo**



### Did You Know???

- Studies show that routine maintenance can save up to 20% on heating and cooling bills and will reduce likelihood of costly repairs.
- Our technicians maintain your equipment and its performance. We know when and what components need lubrication and cleaning, and can identify components that may be in need of replacement.
- Most Manufacturer's require seasonal maintenance to uphold their warranties.
- An Alpine Service Contract ensures accurate records of service and repair for better equipment management and warranty protection.
- You may have to worry with your Utility Company's "WorryFree." If you read the fine print, they do not: provide for gas emergency service, offer priority service, provide regular maintenance, offer a guaranteed response time or perform annual inspections. We do! In addition, their prices are much higher for HVAC repair and placement. They are best for appliances like refrigerators, washers, and dryers.

# Service Contract Enrollment Form

Check your Plan, write cost of selected Plan, choose any optional Add Ons, and add right column for the total price. All prices include tax.

## Preventative Coverage Plans

(Tune Ups, 15% off Parts/Labor)

<input type="checkbox"/> Combo <b>COMBO DISCOUNT</b>	\$209.72	
<input type="checkbox"/> A/C Only	\$116.63	
<input type="checkbox"/> Furnace Only	\$116.63	

## Optional Add Ons

<input type="checkbox"/> Humidifier (Coverage + Filter Change)	\$48.15	
<input type="checkbox"/> Air Cleaner (with Filter*) <b>REDUCED PRICE</b>	\$32.10	
<input type="checkbox"/> Standard Hot Water Heater	\$37.45	
<input type="checkbox"/> Natural Gas Generator (Reg. \$416.23; or \$325.28 with Combo Plan above)	\$416.23 or \$325.28	
<input type="checkbox"/> Preventative Boiler (w AC \$266.43)	\$180.83	
<input type="checkbox"/> \$10 Discount for Online Review (attached)	-\$10	

**TOTAL DUE:**

## Your Information

Name: \_\_\_\_\_ E-mail: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone: (\_\_\_\_\_) \_\_\_\_\_ Work/Cell: (\_\_\_\_\_) \_\_\_\_\_

Payment Method:       Check Enclosed       MasterCard       Visa

Credit Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Please return this page along with your credit card information or check to:

**Alpine Refrigeration, 125 Hillside Avenue, South River, NJ 08882 (732) 238-9300**

*If you have more than one unit, we offer a 10% discount per unit on any additional equipment. \*As per terms of the Contract. Certain restrictions apply. Additional charge of \$75 for MERV 16 Filter; \$130 for PCO Light Kit and/or Filter.*

1. All work will be performed during working hours: 8:00 a.m. to 5:00 p.m., Monday through Friday; 7:30 a.m. to 12:00 p.m. on Saturday (emergencies only).
2. Alpine is not responsible for the manufacturers' inability to supply replacement parts. This agreement does not cover service as a result of fire, explosion, theft, accidental damage, neglect, vandalism, improper treatment, repair by purchaser or others, and/or acts of God.
3. Prior to the contract's commencement, Alpine must inspect equipment and certify it as acceptable. Should the customer have paid for the service contract and the equipment is certified "unacceptable", all contract fees will be refunded.
4. Before calling Alpine please check to see if:
  - Thermostat is set correctly
  - All electric switches are on
  - Fuse is blown or circuit breaker is tripped
  - Filters are clogged
  - Pilot light is on
  - Furnace has been reset (emergency switch turned off for 5 minutes and back on)If a call originates from any of the above conditions, the prevailing service rate will be charged.
5. Your Service contract is NOT an insurance policy. The agreement provides for inspections and maintenance along with coverage as described herein. Alpine reserves the right to cancel or modify this program without notice.
6. The labor for a filter change is included in your Preseason Inspection. Standard furnace filters (usually 16x25x1) are also covered in cost of Contract. If you choose an Air Filter option, the price of your air filter will be covered, with the exception of the PCO Light Kit and/or Filter (\$130 additional) and Merv 16 (\$75 additional). Without Air Filter Coverage, prices are as follows: Merv 10: \$36, Merv 16: \$110, HEPA 201: \$34.50, HEPA 401: \$34.50, HEPA 501: \$42, #213: \$45, PCO Light Kit with Filter: \$165. Please ask your technician if you have any questions.
7. Parts and Labor Not Included for: Compressors, condenser or evaporator coils, forced air zoning system components (damper assemblies, motors, control panels, etc.). Forced air zoning system components (damper assemblies, motors, control panels, hydronic T&P gauges, etc.), ECM Motors, heat exchangers, parts for hot water boilers in direct contact with water, Specialty thermostats (with remote temperature sensors and chronotherms).