Alpine
HEATING COOLING PLUMBING GENERATORS

Preventative Agreements
"PLUS" and "BASIC"

Protect Your Investment

The ideal plans for those whose equipment is still under Manufacturer's Warranty, but Labor coverage has expired. Receive the Annual Maintenance your System needs for reliability and longevity. Choose from one of the following Plans:

Preventative PLUS Coverage - includes Labor!

Recommended for those whose equipment is 2-5 years old. Extends labor coverage, provides seasonal tune-ups and ensures equipment runs smoothly for the long term.
Includes: Pre-Season Check Ups, Labor Coverage on newly installed equipment and Discounted Non-Warranty Parts (15%)

OR

Preventative BASIC Coverage

Recommended for those who want to seasonally maintain their equipment for the long term without extra labor or parts protection.
Includes: Pre-Season Check Ups, Discounted Labor (15%) and Non-Warranty Parts (15%)

	Pre-Season Inspections	Labor Covered*	Comprehensive Parts Covered*
Complete	✓	✓	✓
Preventative	✓	15% Discount	15% Discount
Utility Co's Plan	X	Limited	X

Did You Know???

- Studies show that routine maintenance can save up to 20% on heating and cooling bills and will reduce likelihood of costly repairs.
- Our technicians maintain your equipment and its performance. We know when and what components need lubrication and cleaning, and can identify components that may be in need of replacement.
- Most Manufacturer's require seasonal maintenance to uphold their warrantees.
- An Alpine Service Contract ensures accurate records of service and repair for better equipment managment and warranty protection.
- You may have to worry with your Utility Company's "WorryFree." If you read the fine print, they do not: provide for gas emergency service, offer priority service, provide regular maintenance, offer a guaranteed response time or perform annual inspections. We do! In addition, their prices are much higher for HVAC repair and placement. They are best for appliances like refrigerators, washers, and dryers.

1. All work will be performed during working hours: 8:00 a.m. to 5:00 p.m., Monday through Friday; 7:30 a.m. to 12:00 p.m. on Saturday (emergencies only).

2. Alpine is not responsible for the manufacturers' inability to supply replacement parts. This agreement does not cover service as a result of fire, explosion, theft, accidental damage, neglect, vandalism, improper treatment, repair by purchaser or others, and/or acts of God.

3. Prior to the contract's commencement, Alpine must inspect equipment and certify it as acceptable. Should the customer have paid for the service contract and the equipment is certified "unacceptable", all contract fees will be refunded.

4. Before calling Alpine please check to see if:
   - Thermostat is set correctly
   - All electric switches are on
   - Fuse is blown or circuit breaker is tripped
   - Filters are clogged
   - Pilot light is on
   - Furnace has been reset (emergency switch turned off for 5 minutes and back on)

   If a call originates from any of the above conditions, the prevailing service rate will be charged.

5. Your Service contract is NOT an insurance policy. The agreement provides for inspections and maintenance along with coverage as described herein. Alpine reserves the right to cancel or modify this program without notice.

6. The labor for a filter change is included in your Preseason Inspection. Standard furnace filters (usually 16x25x1) are also covered in cost of Contract. If you choose an Air Filter option, the price of your air filter will be covered, with the exception of the PCO Light Kit and/or Filter ($145 additional) and Merv 16 ($75 additional). Without Air Filter Coverage, prices are as follows: Merv 10: $39, Merv 16: $115, HEPA 201: $35, HEPA 401: $35, HEPA 501: $42, #45: $45, PCO Light Kit with Filter: $179. Please ask your technician if you have any questions.

7. Parts and Labor Not Included for: Compressors, condenser or evaporator coils, forced air zoning system components (damper assemblies, motors, control panels, etc.). Forced air zoning system components (damper assemblies, motors, control panels, hydronic T&P gauges, etc.), ECM Motors, heat exchangers, parts for hot water boilers in direct contact with water, Specialty thermostats (with remote temperature sensors and chronotherms).

8. Customer is responsible for scheduling Pre Season Maintenance Tune Ups.

Labor/Maintenance Enrollment Form

Check your Plan, write cost of selected Plan, choose any optional Add Ons, and add right column for the total price. All prices do not include tax.

Preventative PLUS Recommended for your new equipment (Tune Ups, Labor on Newly Installed Equipment)	Price	Selection Price
☐ Combo **GREAT DEAL**	$308.00	
☐ A/C Only	$160.00	
☐ Furnace Only	$160.00	

OR

Preventative BASIC Recommended for your new equipment (Tune Ups, 15% off Parts/Labor)		
☐ Combo (Boiler: additional $53) **COMBO DISCOUNT**	$196.00	
☐ A/C Only	$109.00	
☐ Furnace Only (Boiler: additional $60)	$109.00	

Optional Add Ons		
☐ Humidifier (Coverage + Filter Change)	$45.00	
☐ Air Cleaner (with Filter*) **REDUCED PRICE**	$30.00	
☐ Standard Hot Water Heater	$35.00	
☐ $10 Discount for Online Review (attached)	-$10	
	Subtotal:	
	Tax (6.625%):	
	TOTAL DUE:	

Your Information

Name: _____ E-mail:_____

Address: _____ Billing Zip: _____

Home Phone: (_____) _____ Work/Cell: (_____) _____

Payment Method: ☐ Check Enclosed ☐ MasterCard ☐ Visa

Credit Card #: _____ Exp. Date: _____

Please return this page along with your credit card information or check to:

Alpine Refrigeration, 125 Hillside Avenue, South River, NJ 08882 (732) 238-9300

*If you have more than one unit, we offer a 10% discount per unit on any additional equipment. *As per terms of the Contract. Certain restrictions apply. Additional charge of $75 for MERV 16 Filter; $145 for PCO Light Kit and/or Filter.*