



# Complete Service Contract

Recommended for units no longer under warranty. Keep equipment running smoothly with major coverage in the event of a breakdown.

**Includes: Pre-Season Tune-Ups, Parts and Labor Coverage as listed**

## *Air Conditioning Season: \$194 + tax*

Belts	Condenser fan motors	Motor speed controls
Blower motors	External crank case heaters	R22 or R410A refrigerant (limit once per season; first pound free)*
Blower wheels (direct drive only)	Filter driers	Relays
Capacitors	Fuses (cartridge type)	Service ports and Schrader valves
Circuit boards	Hard start kits	Sight glasses
Cleaning outdoor condenser coils	High and low pressure switches	Basic Thermostats
Clearing and repairing accessible condensate drain lines	Low ambient temperature controls	Thermostat back plates
Condenser fan blades	Low voltage wiring (only if wiring is exposed and accessible)	Time delay controls
		Transformers

Parts and Labor Not Included: Compressors, Condenser or evaporator coils, forced air zoning system components (damper assemblies, motors, control panels, etc.). \*It is mandated by the EPA if after initial refrigerant fill you are still losing refrigerant, the leak must be repaired before additional gas can be added. Repair will be done at preferred rate.

## *Furnace Season: \$179 + tax*

Automatic ignition system	Gas Appliance Pressure Regulators	Pressure switches
Basic Thermostats	Gas Controls and Valves	Spill switches
Belts and Pulleys	Gauge Glasses and associated hardware	Steam pressure controls and siphons
Blower/Conversion Burner Motors	Igniters	Switching relays
Blower wheels	Induced Draft Motor Assemblies (original equipment only)	Thermocouples
Burners	Low Water Cutoff Controls (steam and hot water systems)	Thermostat back plates
Circulator Motors, Couplers, and motor Mounts (no water involved)	Pilot and Burner Tubing	Transformers
Contactors	Pilot Safeties	Vent dampers (original equipment only)
Draft Inducer	Power Burner Motors	Zone valve operators (no water involved)
Electric Switches	Pressure relief valves (steam systems)	
Fan and Limit Controls		
Furnace Control Board		

Parts and Labor Not Included: Forced air zoning system components (damper assemblies, motors, control panels, hydronic T&P gauges, etc.), ECM Motors, Heat Exchangers, Parts for hot water boilers in direct contact with water, Specialty thermostats (with remote temperature sensors and chronotherms).



# ***Service Contract Terms***

1. All work will be performed during working hours: 8:00 a.m. to 5:00 p.m., Monday through Friday; 7:30 a.m. to 12:00 p.m. on Saturday (emergencies only).
2. Alpine is not responsible for the manufacturers' inability to supply replacement parts. This service contract does not cover service as a result of fire, explosion, theft, accidental damage, neglect, vandalism, improper treatment, repair by purchaser or others, and/or acts of God.
3. Prior to the service contract's commencement, Alpine must inspect equipment and certify it as acceptable. Should the customer have paid for the service contract and the equipment is certified "unacceptable", all contract fees will be refunded.
4. Before calling Alpine please check to see if:
  - Thermostat is set correctly
  - All electric switches are on
  - Fuse is blown or circuit breaker is tripped
  - Filters are clogged
  - Pilot light is on
  - Furnace has been reset (emergency switch turned off for 5 minutes and back on)If a call originates from any of the above conditions, the prevailing service rate will be charged.
5. Your service contract is NOT an insurance policy. The agreement provides for inspections and maintenance along with coverage as described herein. Alpine reserves the right to cancel or modify this program without notice.
6. The labor for a filter change is included in your Preseason Inspection. Standard furnace filters (usually 16x25x1) are also covered in cost of contract. If you choose an Air Filter option, the price of your air filter will be covered, with the exception of the PCO Light Kit and/or Filter (\$145 additional) and Merv 16 (\$75 additional). Without Air Filter Coverage, prices are as follows: Merv 10: \$39, Merv 16: \$115, HEPA 201: \$35, HEPA 401: \$35, HEPA 501: \$42, #45: \$45, PCO Light Kit with Filter: \$179. Please ask your technician if you have any questions.
7. Parts and Labor Not Included for: Compressors, condenser or evaporator coils, forced air zoning system components (damper assemblies, motors, control panels, etc.). Forced air zoning system components (damper assemblies, motors, control panels, hydronic T&P gauges, etc.), ECM Motors, heat exchangers, parts for hot water boilers in direct contact with water, Specialty thermostats (with remote temperature sensors and chronotherms).
8. Customer is responsible for scheduling Pre Season Maintenance Tune-Ups.

# Service Contract Enrollment Form

Check your Plan, write cost of your selected Plan, choose any optional Add-Ons, and add right column for the total price. All prices include tax (6.625%).

## Complete Coverage Plans

(Tune-Ups, Parts + Labor)

Combo **OUR BEST SELLER**

**Price**

**Selection Price**

\$362.53


A/C Only

\$206.85

Furnace Only (Boiler N/A)

\$190.86

## Optional Add-Ons

Humidifier (Coverage + Filter Change)

\$47.98

Air Cleaner (with Filter\*) **REDUCED PRICE**

\$31.99

Standard Hot Water Heater

\$37.32

Natural Gas Generator (Before tax: Reg. \$389; or \$304 with Complete Combo Plan above)

\$414.77 or  
\$324.14

\$10 Discount for Online Review (please attach)

-\$10


**TOTAL DUE:**

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## Your Information

Name: \_\_\_\_\_ E-mail: \_\_\_\_\_

Address: \_\_\_\_\_ Billing Zip: \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_ Work/Cell: (\_\_\_\_) \_\_\_\_\_

Payment Method:       Check Enclosed       MasterCard       Visa

Credit Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Please return this page along with your credit card information or check to:

**Alpine Refrigeration, 125 Hillside Avenue, South River, NJ 08882 (732) 238-9300**

*If you have more than one unit, we offer a 10% discount per unit on any additional equipment. \*As per terms of the Contract. Certain restrictions apply. Additional charge of \$75 for MERV 16 Filter; \$145 for PCO Light Kit and/or Filter.*